

OLTENS

Oltens guarantee

DETAILED TERMS AND CONDITIONS OF GUARANTEE – TAPS

The manufacturer provides the following guarantee, whose period runs from the product purchase date:

- for taps on the watertightness of the body and the watertightness and flawless operation of the cartridge – 5 years
- for taps on other elements, such as: thermostatic cartridges, tap tails and shower hoses, diverters, aerators, pop-up wastes, mounting kits, pull-out heads, shower handsets – 2 years

Important note:

Due to the occurrence of impurities in water that may damage the tap, angle valves with filters should be used in connections of a deck-mounted tap to the water supply system or screen gaskets for wall-mounted taps. Failure to install these elements relieves the guarantor from the liability for any damage to the tap caused by impurities in water.

In any case, the guarantee does not cover:

- Mechanical damage,
- Defects and damage caused by faulty installation of the product (not in accordance with the instructions or good construction workmanship),
- Interference or design change of products made by persons not authorised by the guarantor,
- Early wear caused by improper installation,
- Damage resulting from deposition of scale from water, improper care of the product,

Recommendations for use:

- Clean with water and an Oltens soft cloth,
- Clean regularly using descaling agents, preferably Oltens professional preparations (**NanoCalc and NanoShine**)

