

# OLTENS

Oltens guarantee

## DETAILED TERMS AND CONDITIONS OF GUARANTEE – FRAMES

The manufacturer provides the following guarantee, whose period runs from the product purchase date:

For the frame, cistern and flush plate mechanism – 10 years

For other elements of the frame and flush plate – 3 years

**In any case, the guarantee does not cover:**

- mechanical damage,
- defects and damage caused by faulty installation of the product (not in accordance with the instructions or good construction practice),
- interference or design change of products made by persons not authorised by the guarantor,
- premature wear caused by improper installation,
- damage resulting from deposition of scale from water, improper care of the product,
- use of non-original spare parts or consumables not intended for a given product,
- the effect of frost when the product is not emptied during sub-zero temperatures or use of the product in sub-zero temperatures.

**Recommendations for use:**

- Due to poor quality of water in water supply systems in Poland (significant scaling), it is recommended to regularly (every few months) remove the build-up from the internal elements of concealed flushes, i.e., filling valve and flushing mechanism. This will ensure flawless operation of the product for many years.
- Flushes should be fed with water that meets drinking water standards.

For cleaning purposes, do not use granular cleaning agents and organic solvents, such as acetone, gasoline, phenol. For cleaning purposes, do not use preparations containing alcohol, sodium hypochlorite, potassium hypochlorite and bleaches.

