

OLTENS

Oltens guarantee

DETAILED TERMS AND CONDITIONS OF GUARANTEE – GRAVAN SINKS

The manufacturer provides the following guarantee, whose period runs from the product purchase date:

- for Gravan sinks – 30 years
- For sink traps supplied with sinks and other accessories – 2 years

In particular, the guarantee covers the following features:

- any hidden structural material defects, such as cracks and discolourations,
- factory deformations made during the production process.

In any case, the guarantee does not cover:

- damage to external surfaces (visible after installation) of the sink which existed at the time of purchase by the Client and were not reported to the Seller at the time of purchase,
- damage and defects caused by improper installation, incorrect or incompatible with the operating instructions, incorrect or inconsistent with the maintenance instructions of the sink,
- costs of removal and re-installation of the sink in the case of finding a defect caused by the User's fault,
- wear and tear resulting from normal use of the sink, such as scratching of the surface, minor losses on the surface of the sink, air bubbles, discolouration on the bottom side of the sink, not visible after installation.

