

# OLTENS

Oltens guarantee

## DETAILED TERMS AND CONDITIONS OF GUARANTEE – BATHROOM HEATERS

The manufacturer provides the following guarantee, whose period runs from the product purchase date:

– for bathroom heaters – 12 years

### THE GUARANTEE COVERS:

– for steel heaters – the guarantee period for the paint coating and tightness is 12 years.

### The guarantee does not cover:

- damage caused by improper installation, removal or use (contrary to the Operating Instructions),
- damage resulting from the use of the heater contrary to the requirements of the Operating Instructions (in terms of e.g. supplying the heater with an impermissible working medium, using inappropriate working medium parameters, leading to increase in working pressure of the medium exceeding the permissible value, using the heater in an open system, using the heater in domestic water system, etc.),
- damage resulting from storing the products outdoors or in rooms with increased air humidity,
- damage caused by the installation of the product in rooms with aggressive agents in the atmosphere, such as sulphur, ammonia and chlorine compounds, etc., with concentrations exceeding the normal conditions,
- damage caused by the Client's fault.

