

# OLTENS

Oltens guarantee

## DETAILED TERMS AND CONDITIONS OF GUARANTEE – STALYASK, HYDDA SINKS

The manufacturer provides the following guarantee, whose period runs from the product purchase date:

For sinks – 8 years

Additional accessories, such as basket, drip liner, drain, trap, etc., are excluded from the 8-year guarantee.

**The guarantee covers in particular:**

- any hidden structural material defects, such as cracks and discolourations,
- factory deformations made during the production process.

**The guarantee does not cover:**

- damage to external surfaces (visible after installation) of the sink which existed at the time of purchase by the Client and were not reported to the Seller at the time of purchase,
- damage and defects caused by improper installation, incorrect or incompatible with the operating instructions, incorrect or inconsistent with the maintenance instructions of the sink,
- costs of removal and re-installation of the sink in the case of finding a defect caused by the User's fault,
- wear and tear resulting from normal use of the sink, such as scratching of the surface, discolouration on the bottom side of the sink, not visible after installation.

For sink traps supplied with sinks and other accessories – 2 years

To care and impregnate stainless steel sinks, we recommend NanoClean® and NanoCare® agents.

