

OLTENS

Oltens guarantee

DETAILED TERMS AND CONDITIONS OF GUARANTEE – ACRYLIC PRODUCTS: BATHS AND SHOWER TRAYS

The manufacturer provides the following guarantee, whose period runs from the product purchase date:

- for acrylic products – 7 years

In particular, the guarantee covers the following features:

- durability and repeatability of acrylic board colour, acrylic board dimensions, absence of technological defects on the acrylic surface,

In any case, the guarantee does not cover:

- Mechanical damage,
- Defects and damage caused by faulty installation of the product (not in accordance with the instructions or good construction workmanship),
- Interference or design change of products made by persons not authorised by the guarantor,
- Early wear caused by improper installation,
- Damage resulting from deposition of scale from water, improper care of the product,

Recommendations for use:

- Always clean the products with a soft cloth, never use abrasive materials,
- Do not use powdered detergents,
- Always use liquid detergents, never use detergents based on alcohol or ammonia, never use acetone, ammonia or any products containing these substances, as they may severely damage the bath or shower tray,
- Never use preparations containing methanoic acid (formic acid) and methanol (formaldehyde),
- Persistent deposits may be removed with cleaning liquids, preferably from the Oltens range, or toothpaste (depending on the type of deposit) by wiping gently with a soft cloth.
- To remove scale from the surface of a bath or a shower tray, it is best to use Oltens NanoCalc dedicated professional preparations. You can also use lemon juice or vinegar (hot if possible) and wipe gently with a soft cloth.

