

# OLTENS

## Oltens guarantee

### DETAILED TERMS AND CONDITIONS OF GUARANTEE – CONGLOMERATE PRODUCTS – BERGYTAN SHOWER TRAYS

**The manufacturer provides the following guarantee, whose period runs from the product purchase date:**

- for conglomerate Bergytan shower trays – 5 years

**The guarantee covers all manufacturing defects.**

**In any case, the guarantee does not cover:**

- Mechanical damage,
- Defects and damage caused by faulty installation of the product (not in accordance with the instructions or good construction workmanship),
- Interference or design change of products made by persons not authorised by the guarantor,
- Early wear caused by improper installation,
- Damage resulting from deposition of scale from water, improper care of the product,

#### **Recommendations for use:**

- Always clean the products with a soft cloth, never use abrasive materials. It is best to use a cotton or terry cloth.
- Do not use powdered detergents.
- Always use liquid detergents, never use detergents based on alcohol or ammonia, never use acetone, ammonia or any products containing these substances, as they may severely damage the shower tray.
- Never use preparations containing methanoic acid (formic acid) and methanol (formaldehyde). Avoid contact of product surface with varnish, nail polish, nail polish remover, solvent etc.
- Persistent deposits may be removed with cleaning liquids, preferably from the Oltens range, or toothpaste (depending on the type of deposit) by wiping gently with a soft cloth.
- To remove scale from the surface of a shower tray, it is best to use **professional descaling agents, e.g. Oltens NanoCalc.**

