

OLTENS

Oltens guarantee

DETAILED TERMS AND CONDITIONS OF GUARANTEE – BASIN TRAPS AND WASTES

The manufacturer provides the following guarantee, whose period runs from the product purchase date:

- For brass basin and bath traps and basin wastes – 2 years
- For plastic shower tray, basin and bidet traps – 5 years

In any case, the guarantee does not cover:

- Mechanical damage,
- Defects and damage caused by faulty installation of the product (not in accordance with the instructions or good construction workmanship),
- Interference or design change of products made by persons not authorised by the guarantor,
- Early wear caused by improper installation,
- Damage resulting from deposition of scale from water, improper care of the product,

Recommendations for use:

- Stainless steel surfaces are sensitive to cleaning agents containing calcium, acids and abrasive substances.
- Such surfaces should be cleaned with water with soap and dried and polished with a soft cloth.
- Calcium build-up should be removed with vinegar.

